

Japanese Chamber of Commerce & Industry of Hawaii

Testimony to the Hawaii Public Utilities Commission Wednesday, October 20, 2004; 6:00 p.m. Cafeteria, Hilo Intermediate School

RE: DOCKET NO. 04-0140 - THE CARLYLE GROUP PUCHASE OF VERIZON HAWAII

Chairman Caliboso, Commissioner Kimura and Commissioner Kawelo:

The Japanese Chamber of Commerce and Industry of Hawaii supports the purchase of Verizon Hawaii by The Carlyle Group. Our support, however, is based on the following representations that were made to our organization:

- 1. New products and services will be provided with no anticipated rate increases for ten years.
- 2. The Corporate headquarters will be located in Honolulu.
- 3. New employee positions will be created in Hawaii. Over the years, service employee positions have been drastically reduced on the Big Island. Our preference is that employee positions be created here, on the Big Island.
- 4. There will be no degradation of current service and that improvements will be made in all service areas, specifically, reliability.
- 5. There will be no major managerial changes on the Big Island.

Once again, based on these representations, The Japanese Chamber of Commerce and Industry of Hawaii supports the proposed Verizon Hawaii purchase by the Carlyle Group.

Respectfully submitted,

Dwayne T. Mukai, President Elect

Japanese Chamber of Commerce and Industry of Hawaii